APPENDIX F SUBSCRIBER SERVICES TO GOVERNMENTAL FACILITIES

APPENDIX F

I. FREE BASIC SERVICE AND ASSOCIATED INSTALLATION AND EQUIPMENT

A. Basic Obligation

- 1. The Company shall, at no charge, at the request of the appropriate person at each facility listed in Section I.B. of this Appendix, promptly provide: (i) unless otherwise specified, one drop of each cable on which Basic Services are distributed over the System to each floor of the facility, or the equivalent thereof*; and (ii) all Basic Services to each such drop. The Company will continue to be entitled to receive payment for any Services for facilities for which the Company was receiving payment for any Services as of August 1, 1998.
 - 2. Each drop shall include a converter where needed.
- 3. Each drop shall be capable of receiving Basic Services on Downstream Channels.
- 4. The facilities which receive equipment provided by the Company pursuant to this Appendix shall take reasonable steps to ensure the security of said equipment while on the premises of said facilities and shall exercise reasonable care in using such equipment. Lost, stolen, or damaged equipment shall

In individual circumstances which involve nonstandard connections (*i.e.*, those involving unusual or excessive costs to the Company or circumstances in which there are multiple buildings at a particular facility), the Company and the Commissioner shall agree upon an appropriate charge for such connection equal to not more than the Company's cost of time and materials an and appropriate allocation of indirectly costs (not in excess of eight percent (8%) of the time and materials' costs).

^{*} To the extent that any such drop is located on a block which is completely unwired, the installation shall be completed within ninety (90) days of the request. All other installations shall be completed in accordance with the normal installation obligations of this Agreement.

be replaced at the cost and expense of the facility to which said equipment was provided by the Company. Facilities which no longer intend to use equipment provided by the Company shall return said equipment to the Company in serviceable condition, reasonable wear and tear excepted.

- 5. In addition, the Company shall provide, at cost, cable television drops for video programming in addition to those drops that are required to be provided at no cost.
- B. List of Municipal Departments, Agencies and Institutions

The Company shall satisfy the basic obligation set forth in Section I.A. of this Appendix with respect to the facilities of the municipal departments, agencies, and institutions listed herein, to the extent such facilities are located in the Initial Construction Area in the Existing Franchise.

Locations Receiving One Drop Per Floor

City University of New York (CUNY)

Senior Colleges

Community Colleges

Department of Correction

Headquarter

Detention Facilities (Excluding Rikers Island)

Licensed Day Care Centers

Board of Education

High Schools

Lower Schools

Fire Department
Headquarters
Borough Commands
Engine Companies

Ladder Companies

Drops to be located in

classrooms or

common areas accessible to

students

Drops to be located in classrooms or

common areas accessible to

students

Marine Division, Rescue & Special Units

Health & Hospitals Corporation

Hospitals

Neighborhood Family Care Centers

Department of Juvenile Justice Drops to be located in classrooms

or

Juvenile Detention Facilities Only Common Areas Accessible to Youth

New York City Public Library Branches

Mayor's Offices Other Than City Hall Area

Police Department

Police Plaza

Borough Commands

Precincts

Senior Citizen Centers

Other Locations

Number of Drops

Borough President's Office 4 maximum

Department of Citywide Admin. Services 2 maximum per administrative

site

City Council 7 maximum

Public Advocate's Office 4 maximum

Comptroller's Office 4 maximum

Community Access Organization Offices 3 each

Studios and Origination Facilities 1 per access channel

Consumer Affairs 2 maximum

District Attorney's Offices 2 maximum per administrative site

Board of Elections 2 maximum per administrative site

Dept. of Environmental Protection 2 maximum per administrative site

Department of Finance 4 maximum

Department of Health 1 maximum

New York City Housing Authority 1 maximum per administrative site

Mayor

City Hall Area Offices 23 maximum Gracie Mansion 8 maximum

Dept. of Housing Pres. & Development 2 maximum per administrative site

Human Resources Administration 10 maximum

Human Rights Commission 2 maximum

Department of Information Technology

& Telecommunications 6 maximum

Crosswalks 6 maximum

Office of Labor Relations 2 maximum per administrative site

New York City Law Department 2 maximum per administrative site

Dept. of Parks & Recreation 2 maximum per administrative site

Department of Sanitation 2 maximum per administrative site

New York City Transit Authority 2 maximum per administrative site

Department of Transportation 2 maximum per administrative site

C. Cable Modem Service

The Company shall provide cable modem service to all Board of Education schools referred to in this Appendix F, as follows:

- 1. One cable modem per school at no cost;
- 2. Additional modems, which may include a single modem capable of simultaneously serving multiple users, at cost;
- 3. "Institutional" cable modem service at no monthly service cost. "Institutional" cable modem service is intended to mean, at a minimum, internet service via a connection capable of providing 100 simultaneous sessions (e.g. 100 sessions for one user, or two sessions for 50 users, or one session for 100 users, etc.) or the equivalent thereof. Further, should an industry standard develop pertaining to internet service to schools resulting in an increased level of service, the Company shall comply with that standard.

II. MODIFICATIONS AND AMENDMENTS

Appendix F shall not be modified or amended except upon prior approval of the Mayor and the Franchise and Concession Review Committee.